Becoming a Certified Systems Support Specialist Will Jump Start your Career!

- Open doors to the field of Infrastructure Management Services
- Prepare yourself for greater job responsibility
- Enhance your professional credibility
- Facilitate an understanding of how IT services are aligned to the dynamic needs of businesses

The Certified Systems Support Specialist designation will enable program graduates to seek and gain employment in several private and public sector organizations both in the Hudson Valley and the rest of the U.S.

"I am delighted that HVEC is collaborating with GTT to launch this unique program. It will open doors for many young Americans to look at exciting career opportunities. As a significant employer in the US we are delighted to support this program. I am sure other industry firms would be interested in employees attending this program"

Dr. Ganesh Natarajan
CEO Zensar Technologies & Member - Chairman's Council of NASSCOM

About Hudson Valley Educational Consortium

The Hudson Valley Educational Consortium is a collaborative effort among SUNY Orange, Ulster, Rockland and Sullivan Colleges to create broader access to academic programs and workforce training throughout the four county regions.

About Global Talent Track (GTT)

Global Talent Track is a path breaking global educational initiative and corporate training solutions company set up by some of the best minds from the industry, academia and technology domains funded by Intel Capital and Helion Ventures.

The company was set up in 2008 to build employability into academic learning and create a pool of skilled talents to build employability into academic learning and create a pool of skilled talents to serve the growing demands of the IT industry.

Become a Certified Systems Support Specialist

- Differentiate yourself from other job seekers
- Gain advantage with an internationally recognized certificate
- Build your career growth qualifications
- Enhance your employment prospects

CompTIA A+ Certification Available
(Fee: $175)

Microsoft Certified Technology Specialist (MCTS) Windows 7 Configuration
(Fee: $150)

Exam fees are not included in course tuition

SUNY Orange Continuing and Professional Education

Phone: 845.341.4958
Fax: 845.341.4382

Location: SUNY Ulster
Business Resource Center- Room 501
One Development Court
Kingston, NY 12401

Dates: November 9th - December 16th, 2011
Time: 8 a.m. – 4 p.m.
Monday thru Friday
Registration: Tuition: $2,500 per Student

Hudson Valley Educational Consortium

Orange, Ulster, Rockland and Sullivan Community Colleges
STATE UNIVERSITY OF NEW YORK

“GET HIRED as a Certified Systems Support Specialist!”
The discipline of managing and maintaining computing hardware, network systems and systems software is commonly referred to as Infrastructure Management Services (IMS). Today, it is one of the most rapidly growing areas in Information Technology (IT).

IT has become critical in every business including Banking, Finance, Utilities, Manufacturing, Insurance, Automobile, Aviation, Media, and Entertainment.

With the rapidly expanding use of IT streamlining business operations and gaining advantages over competition, it has become vital to keep hardware, network and applications up to date and running 24 X 7.

The IMS industry in the U.S. is increasingly moving towards a contracted services delivery model where services are delivered to businesses by external contract firms both on premises and remotely from the facilities of the contract firms.

GTT and the Hudson Valley Educational Consortium will host one half-day meeting for students to meet with potential employers.

Certified Systems Support Specialist

Instruction Includes Seminars Involving Industry Experts:

- Technology based interactive classrooms with experts in IT Infrastructure on the latest industry trends
- Communications with companies recruiting talent for IT Infrastructure services

Interactive Education Sessions Include:

- Careers in contracted IT Infrastructure Technology services
- Latest trends in virtualization
- Best tips and tricks for managing Microsoft™ Windows 7
- Support for IT infrastructure maintenance

Typical Areas of Employment in Infrastructure Management Services are:

- Computer Hardware Assembly and Maintenance
- Operating System Installation and Performance Tuning
- Technical Support for Desktop

Examples of Career Opportunities:

Technical Analyst

- Responsible for performing technical administration and/or analysis duties in support of desktops/laptops, printers and Microsoft™ Windows 7 Operating System.

Desktop Support Technician

- Documents, maintains, analyzes and troubleshoots computer hardware and peripherals
- Upgrades/replaces hardware devices