SUNY Orange Policies and Procedures



Policy Number	Policy Title
BP2.31	Service Animals

Individuals with disabilities may be accompanied by their service animals in those locations on the SUNY Orange campuses where members of the public or participants in services, programs or activities are permitted. As defined by The Americans with Disabilities Act (ADA) a service animal is any dog or miniature horse that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual or other mental disability. Pets, animals kept for ordinary companionship, and emotional support animals are not service animals and therefore are not permitted on College property. In addition, A service animal must be under the control of its handler. A service animal must have a harness, leash, or other tether, unless either the handler is unable because of a disability to use a harness, leash, or other tether, or the use of a harness, leash, or other tether would interfere with the service animal's safe, effective performance of work or tasks, in which case the service animal must be otherwise under the handler's control (e.g., voice control, signals, or other effective means).

College employees should not question an individual about an accompanying service animal if the individual's disability is readily apparent, and the function of the accompanying animal is clear. In the unusual circumstance when an inquiry must be made to determine whether an animal is a service animal, a college employee may ask only two questions: (1) Whether the animal is required because of a disability, and (2) What work or task the animal is trained to perform. College employees shall not ask any questions about the individual's disability. Although a service animal may sometimes be identified by an identification card, harness, cape, or backpack, such identifiers are not required and should not be requested or demanded for any service animal on campus.

The College may ask an individual with a disability to remove a service animal from the premises if: (i) The animal is out of control and the animal's handler does not take effective action to control it; or (ii) The animal is not housebroken.

The Board of Trustees directs the President to develop such procedures as to fairly implement this policy.

Amended: Jan. 19, 2022