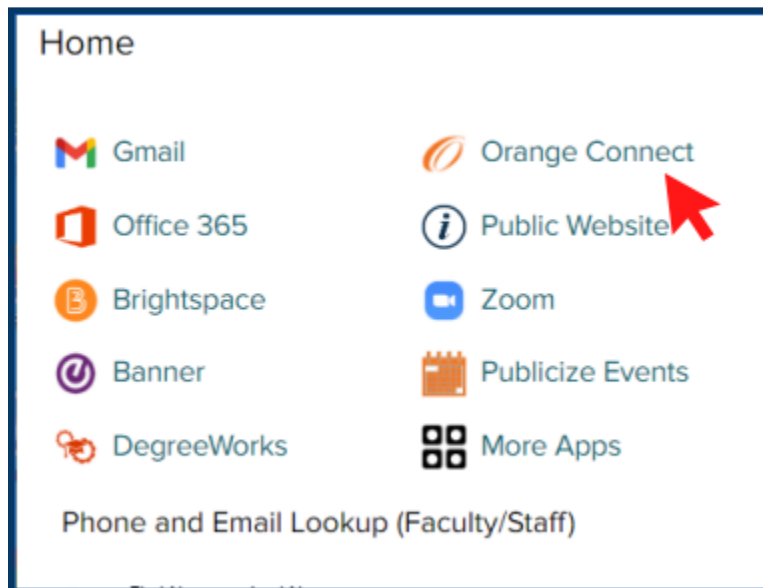
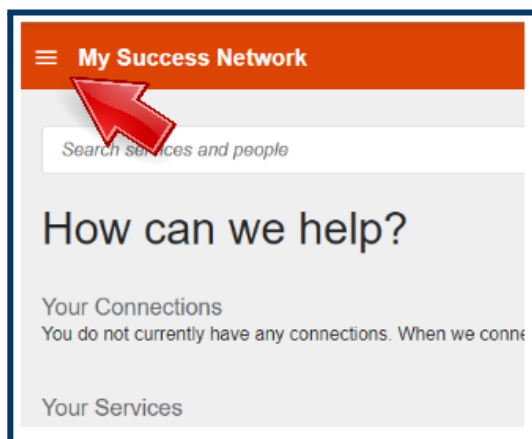


How do I cancel a session?

1) Access [MySUNYOrange](#), Click on Orange Connect

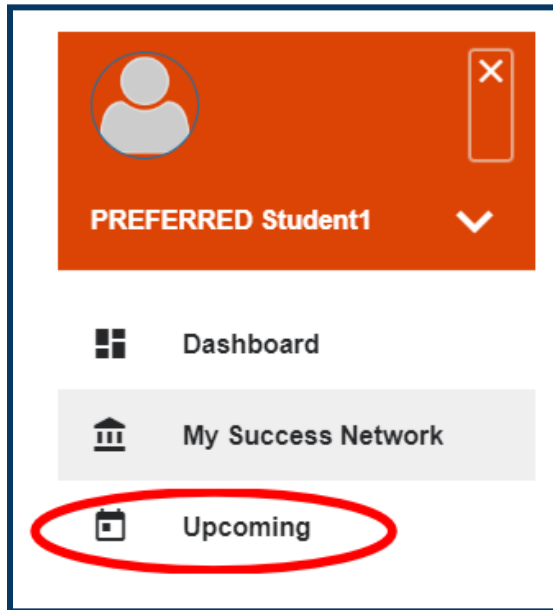


2) **Click** the hamburger menu button to reveal the sidebar.

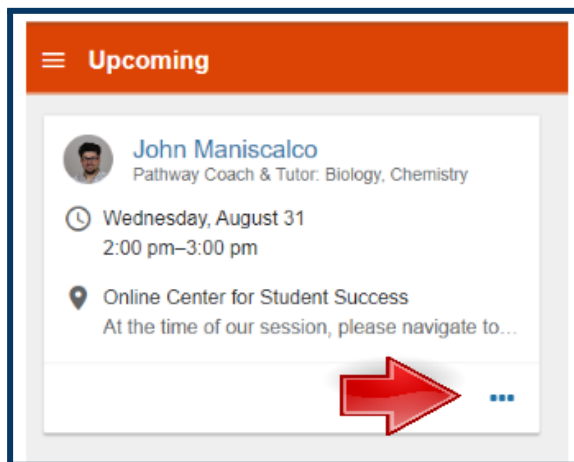


How do I cancel a session?

3) Select **Upcoming** to view appointments.

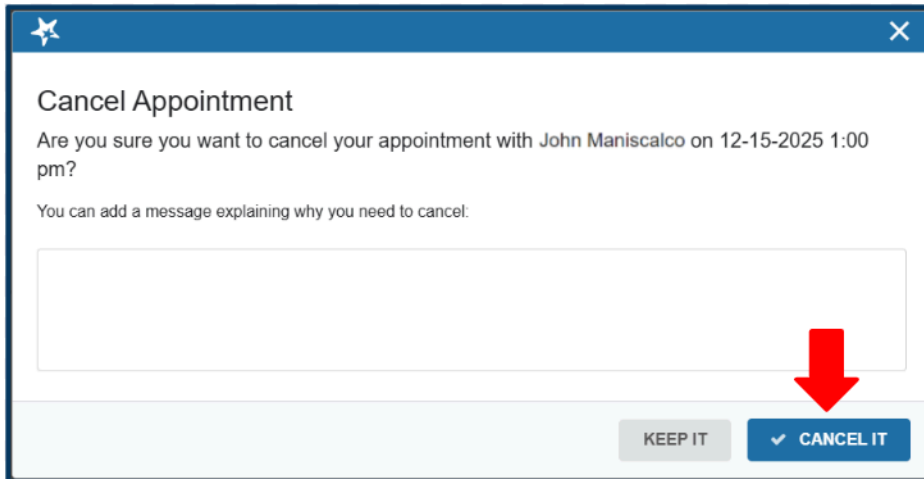


4) Click on the **three dots**.



How do I cancel a session?

5) Click the **cancel button**.



✦

Cancel Appointment

Are you sure you want to cancel your appointment with John Maniscalco on 12-15-2025 1:00 pm?

You can add a message explaining why you need to cancel:

KEEP IT ✓ CANCEL IT