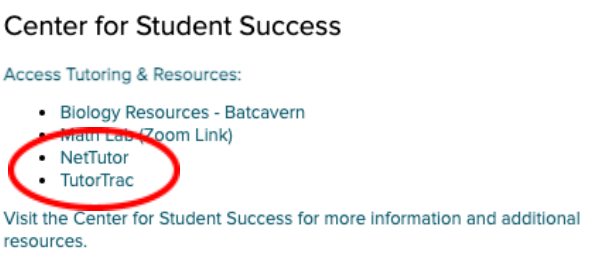
How do I connect to my online tutor?

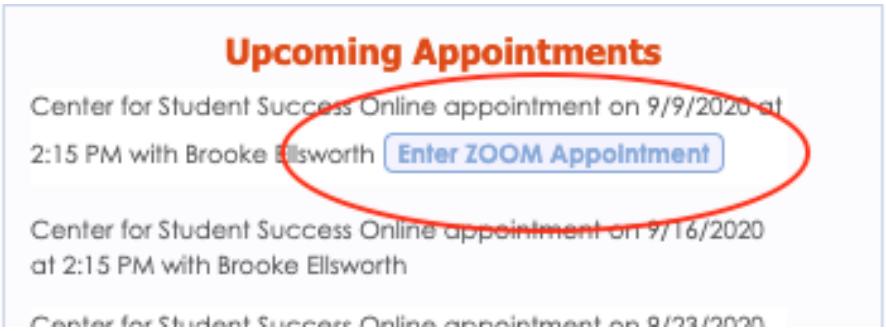
SUNY ORANGE
CENTER FOR STUDENT SUCCESS



1 Log into **My.SUNYOrange.edu**.

2 Click on the tab, **Student Services/Resources** and then on, **TutorTrac**.

3 Under **Upcoming Appointments**, click on **Enter ZOOM Appointment.** *This button will appear starting **15 minutes before** your session time.*



4 Please be patient while your tutor admits you from their waiting room.

5 These steps are **the same** for each of your **online tutoring sessions** with us. All of your upcoming session info is stored in your **TutorTrac profile**.

6 **To cancel an upcoming session**, log into your **TutorTrac profile** and click the **X** next to the session. *If you must cancel a session within 3 hours of the start time, you must contact us.*

If you encounter any technical difficulties when trying to connect to your session, please contact us!

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