SUNY ORANGE
Orange County Community College

#CampusClear at SUNYOrange
Download and Setup instructions

Available on the App Store

Google Play

CampusClear 4+
Ivy.ai, Inc.
#28 in Education
★★★☆☆ 2.6, 39 Ratings
Free

Ivy.ai
Ivy.ai, Inc

WEB APP

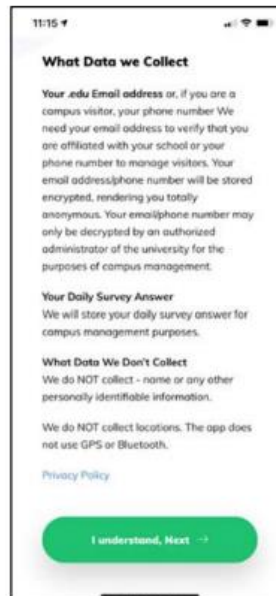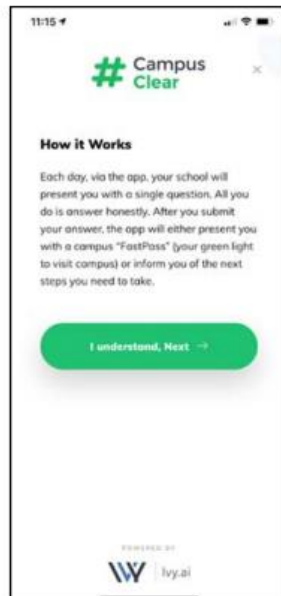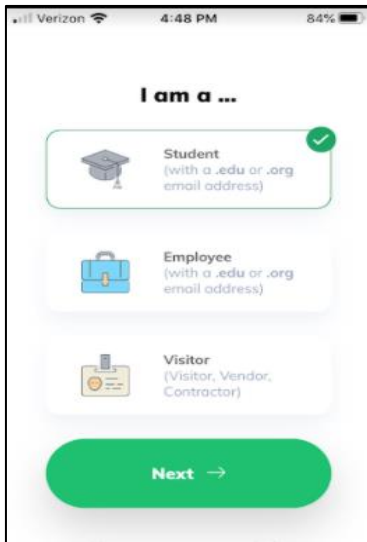**Download** the Campus Clear app from your phone or device App store.

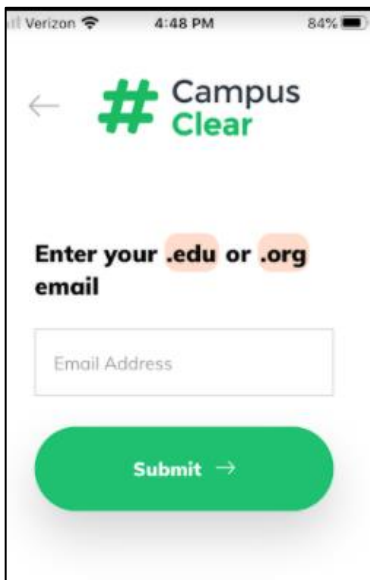Note: For individuals who do not have a smart phone/device you can use web access link below.

https://web.ivy.ai/app/campusclear

Once downloaded open the app, read & proceed through the setup screens.

11:14

Welcome to

Campus Clear

Recent research has shown that daily self-reporting of symptoms, used in tandem with campus policies and procedures, can have a meaningful impact on keeping populations safe. Read the Research

#CampusClear is a 1-question daily self-survey that takes less than 10 seconds to complete.

I understand, Next →

POWERED BY Ivy.ai

11:15

Campus Clear ✕

How it Works

Each day, via the app, your school will present you with a single question. All you do is answer honestly. After you submit your answer, the app will either present you with a campus "FastPass" (your green light to visit campus) or inform you of the next steps you need to take.

I understand, Next →

POWERED BY Ivy.ai

11:15

What Data we Collect

Your .edu Email address or, if you are a campus visitor, your phone number We need your email address to verify that you are affiliated with your school or your phone number to manage visitors. Your email address/phone number will be stored encrypted, rendering you totally anonymous. Your email/phone number may only be decrypted by an authorized administrator of the university for the purposes of campus management.

Your Daily Survey Answer
We will store your daily survey answer for campus management purposes.

What Data We Don't Collect
We do NOT collect - name or any other personally identifiable information.

We do NOT collect locations. The app does not use GPS or Bluetooth.

Privacy Policy

I understand, Next →

11:15

Campus Clear ✕

Consent

#CampusClear collects a 1-question daily survey for the purposes of campus management.

Your participation in #CampusClear will give your school actionable information to manage emergent risks on campus.

With #CampusClear, you will have a journal of your survey answers, and depending on your response, #campusclear may connect you to on-campus resources.

If you have any questions about the app or #CampusClear, please email us at team@campusclear.com

You can delete and purge your account at any time. Just navigate to the "Account" tab. All data will be deleted when your school discontinues use of the app.
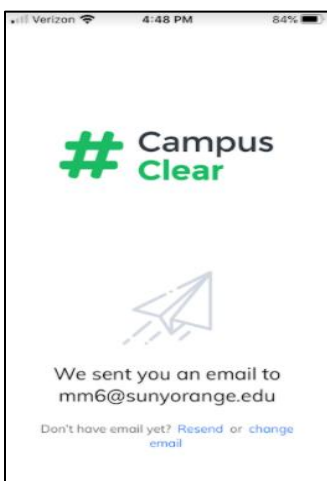
I Consent →

Next **select** your current main role at SUNYOrange by clicking on one of choices presented: Student, Employee, or Visitor.
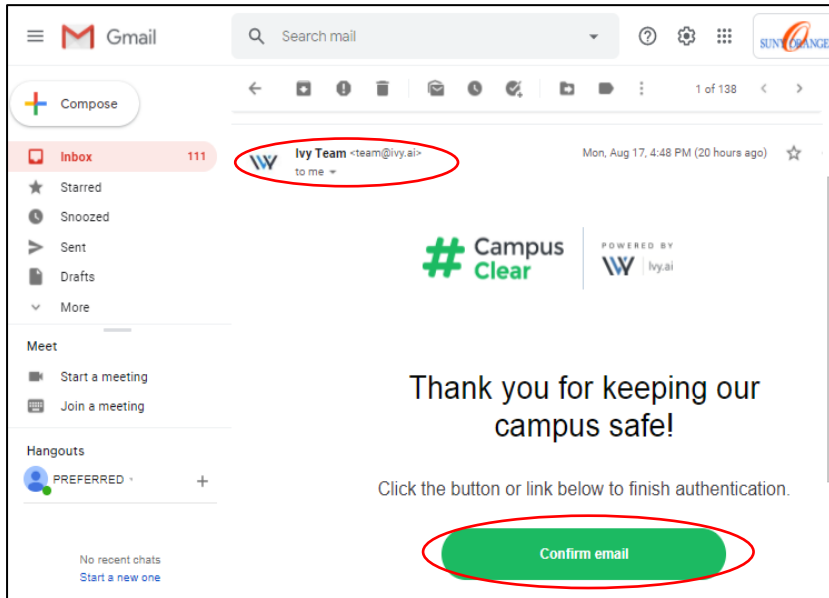

Enter your SUNYOrange (.edu) Email Address.

For Security Purposes, An email will be sent to your @sunyorange.edu email address for you to Verify.

Note: There are no usernames or passwords to remember. The app works by authenticating your email address whenever you install on any device.
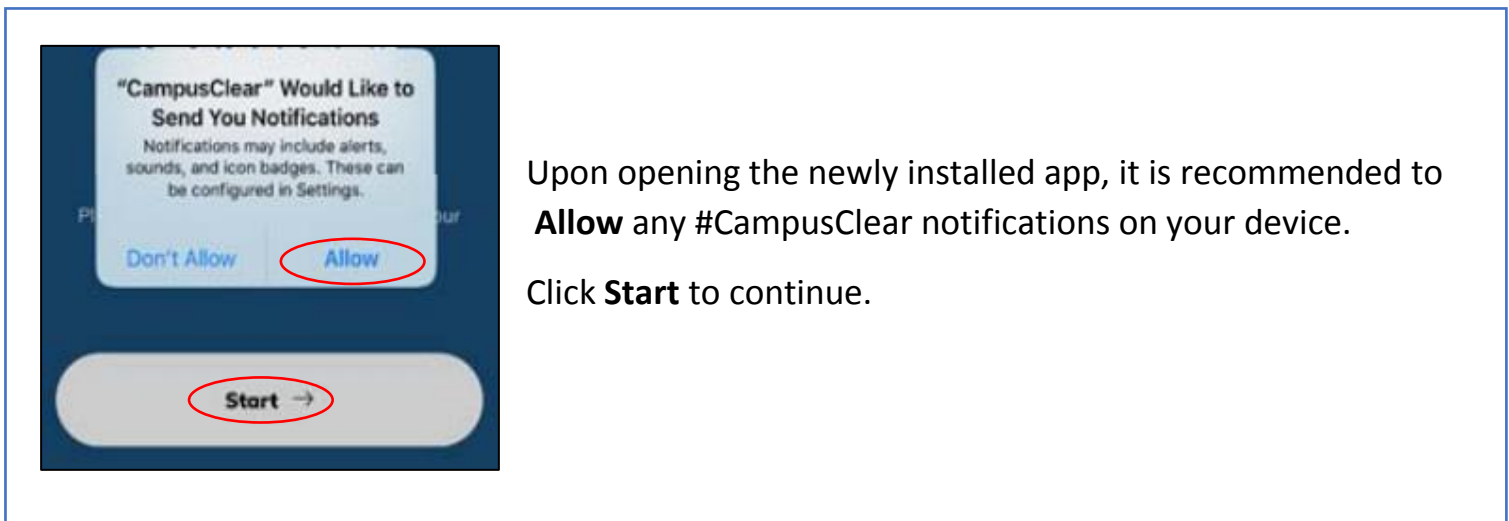
Next **check** your SUNYOrange email account and look for the email you received with the Subject "CampusClear: Email Confirmation" from the "Ivy Team" (as shown here).

**Click** the "confirm email" button to finish the authentication.
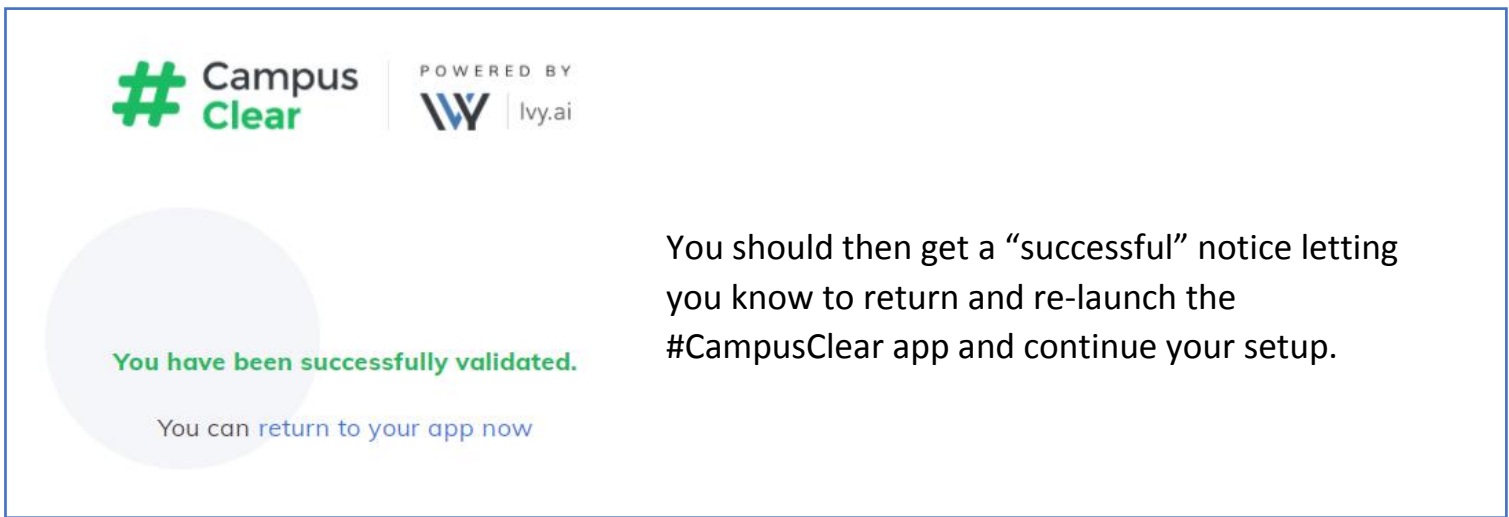
You should then get a "successful" notice letting you know to return and re-launch the #CampusClear app and continue your setup.


Upon opening the newly installed app, it is recommended to **Allow** any #CampusClear notifications on your device.

Click **Start** to continue.
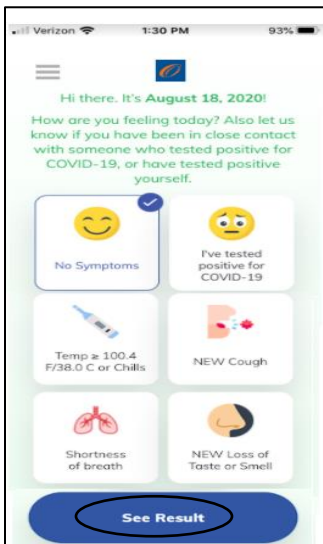
Next you will see the main app page. Here you is where you can log your daily health check. Then scroll to the bottom after making any symptom selections and click **See Result**.
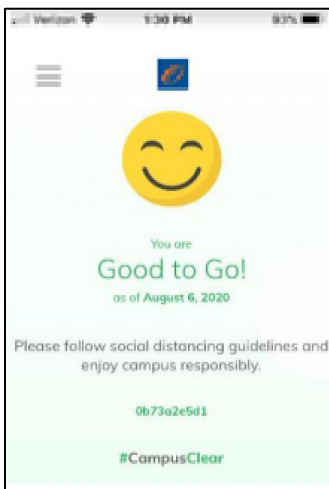
Depending on your symptoms, you will get a "**Good To Go**!" to come to campus or a "**NOT cleared for the campus access**".
Follow any instructions presented, taking precautions for yourself and those around you. Seek medical attention through your Primary Care Provider as needed.
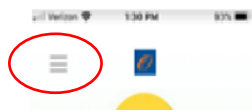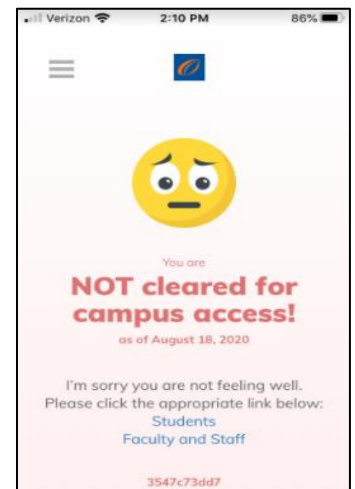
Clicking on the three bars in the left corner will give you a way to access "My Account" and "My Health Log" options.