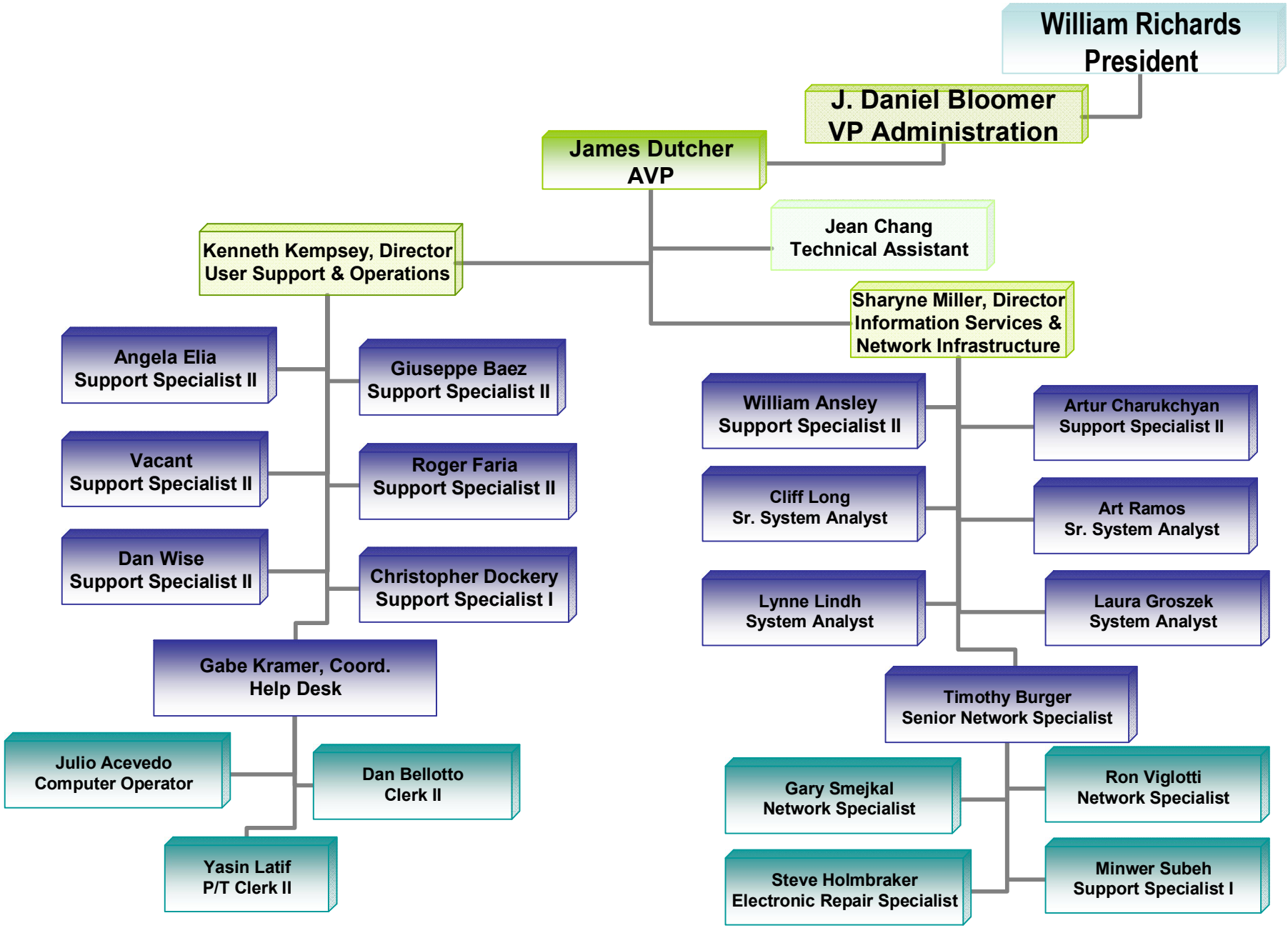Information Technology Services